



Complaints and feedback

If you are not happy with the **health service** you have received here, we encourage you to talk directly with our staff or management.

This can be the quickest and easiest way to address your concerns or try to resolve a problem.

If you need further advice about making a complaint, visit the Office of the Health Ombudsman's (OHO) website: www.oho.qld.gov.au

You can also make a complaint to the OHO, an independent agency that manages health service complaints in Queensland.

Call the OHO on 133 646 or make a complaint online at oho.qld.gov.au